



THE PEGASUS ACADEMY TRUST

Questionnaire special 2015



Dear Parents and Carers

Welcome to our questionnaire special—giving feedback on what parents and carers told us in our online survey. We are now working with **Thornton Heath Nursery School (THNS)** and, of course, **Beulah Infants**, which increased our numbers this year. **378 of you** took the time to complete the questionnaire for which we are very grateful.

Once again we had overwhelmingly positive responses from parents and carers. Nearly 96% of you responded positively to the question 'My children are happy and enjoy being at this school'. We are working hard to make our schools better for your children and we know from speaking to many of you that, like us, you are proud of the schools and approve of our work. The Pegasus Academy Trust **is** now the biggest employer in Thornton Heath with around 240 staff working hard to make sure your child fulfils their potential. Our questionnaires are not a paper exercise but an attempt to better understand the issues that are important to you and then act to make improvements

- The single best response on the whole survey was, once again, to the question 'I agree with my child wearing school uniform' - 87% strongly agreed.
- The question about homework met with the usual mixed response and a number of parents commented on this. However over 75% of parents were broadly positive about homework.
- In response to the statement 'The school keeps me well informed about events related to the school (trips, events, school policies etc.) via newsletters, texts or the Trust website' over 90% responded positively. The best way to keep up to date is by joining our **Twitter feed—@pegasusacademy**.
- The poorest response was to the question 'I know who the parent Members of the Academy Council (MACs) are at the school'. The MACs represent you in meetings with the school leadership and are keen to be more visible. They will be trying out a number of ways of increasing their profile this year.
- Our partnership with Thornton Heath Nursery School goes from strength to strength. To see what they offer please visit their new website: **www.thns.org**.

| What you asked us to improve | What we will do |
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| 'Club facilities during summer holiday' | For the first time this year we will be offering a range of activities in the first four weeks of the summer holiday; 20th July—14th August. The cost will be £32 per child per day. For further details contact: schristopher@pegasusacademytrust.org |
| (Whitehorse Manor) 'Library seems to have been forgotten about entirely - boxes of unpacked books have been untouched in the area for a very long time now' | Much of the new library furniture was delivered to Whitehorse Manor in late April. It is now all installed and our thanks go to Ms Smythe who has been filling the shelves with books ready for our library to re-open. |
| 'I prioritise my school aged child getting in on time which means we are late getting in for THNS. I feel pressured when arriving at the school a few minutes late.' | In response to this problem we will be reorganising some of our times for September. Morning nursery classes (apart from those at THNS) will now run 8:30—11:30 and afternoon classes 12:30—3:30. |
| 'Some classes are constantly out late at the end of the day (at least 3-4 times a week)' | We know how irritating this can be for parents in a hurry. The senior leadership in the Trust give staff regular reminders about getting out on time but if there is an ongoing problem in your child's class please speak to the Head of School about it. |

Finally, thank you so much to the parents who congratulated the schools on the work they are doing. One parent at Beulah Infants wrote: 'I always feel welcome, the school react and act on any reported issues and staff are nice and helpful. My daughter loves going to school!'.

**J. Roberts—Executive Headteacher
Pegasus Academy Trust**

**L. Sampson— Executive Headteacher
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